

MySEEDS Terms of use

Using this website

To make sure you have as useful an experience as possible, we will make every effort to ensure that the content on this site is correct, up-to-date and relevant.

Your use of this service is at your own risk. We do not accept responsibility for any loss, damage or inconvenience caused to you, your computer or anything stored on it by your use of MySEEDS.

It is anticipated that MySEEDS will be available 24 hours seven days a week. However support is only available during normal working hours (09:00 -17:00 Monday – Friday). Outwith these hours there will not be immediate support available. All queries about service availability should be emailed to cereals.myseeds@sasa.gsi.gov.uk

We will endeavour to respond to queries about service availability or system faults within one working day.

SASA regularly backs up data entered on to the MySEEDS database but in the event of a loss of data due to failure of back-up we will notify all MySEEDS users. It will be the responsibility of applicants to ensure that data has been entered into the system and if necessary to re-enter any missing data. SASA will take no responsibility for the consequences of any missing data in these circumstances.

SASA will take no responsible for any consequences arising from the loss of the service for any reason.

Planned maintenance will take place from time to time and we will aim to provide 48 hours notice wherever possible by way of an update on MySEEDS.

We will provide updates on the SASA website in the event of service disruption.

SASA are not responsible for repair, replacement of or damage to IT equipment used by applicants to access MySEEDS.

Revision to these terms

We may at any time revise these terms and conditions without notice.

Please check these terms and conditions regularly, as continued use of the website after a change has been made is your acceptance of the change.